

Mendlesham Parish Council

Report by Councillor Mike Exley

Residents Survey 2020: Station Fields

Introduction

This report provides a detailed analysis of the results of the Residents Survey of the Station Fields development.

The questionnaires were distributed to all 56 properties in the development in February 2020 and then collected in early March.

Structure of questionnaire

The questionnaire was designed to elicit anonymous information about residents, why they chose Station Fields and how they have integrated into the estate and Mendlesham village. Additionally residents were asked for their views on the estate itself and how well its various facilities have been delivered and operate.

Overview of results

28 households (out of a possible 56) returned completed questionnaires. 2 households left a few questions unanswered.

All answers were transferred to a spreadsheet to enable meaningful statistics to be extracted and presented.

This report provides the statistical analysis of each of the questions.

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Executive Summary

Station Fields is a new development and undoubtedly its residents are in a period of settling in and adjusting to their new environment. It is pleasing to have a 50% response to the questionnaire and the information gleaned will prove valuable as further development takes place around the parish.

Overall the questionnaire results give a largely positive picture of how the estate residents are settling in. There is a good varied mixture of family units with 56 adults and 19 children spread across the 28 responding households. 48 adults are travelling to work each day.

Parking on Station Fields appears largely OK for residents (56 spaces for 54 vehicles) but there are difficulties with a lack of visitor parking.

Sense of community is generally good and it is hoped that will further improve as residents settle in.

Overall there is a strong appreciation of the housing and its surrounding facilities. Running costs are seen as good but with some concern about gas prices and a single supplier arrangement.

Broadband provision is seen as good by 75% of households.

The lack of sign up to the Parish newsletter is noted and it may be that some further work on local information via social media would prove beneficial.

Our thanks to all those residents who gave their time and their information.

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Analysis of the individual questions

Q1. How many people live in your home?

The family units of each of the 28 households responding fell into the following groupings.

Family Group	Number of households
One adult	4
Two adults	9
Two adults, one child	7
Two adults, two children	3
Two adults, three children	1
Three adults	2
Three adults, one child	1
Three adults, two children	1

Q2. What type of property do you live in?

The 28 households responding came from the following property types.

Type of property	Number of households
Terraced	1
Semi detached	9
Detached	18

Q3. How many bedrooms do you have?

The 28 households responding had the following number of bedrooms sorted by property type.

Type of property	Number of properties
Terraced	1
Semi detached, two bedroom	4
Semi detached, three bedroom	5
Detached, two bedroom	1
Detached, three bedroom	7
Detached, four bedroom	10

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Q4. How many allocated parking spaces do you have?

26 Households responded. The number of parking spaces varied from 1 to 4. It is not possible to confirm whether households took their garages into account, or not?

The analysis by property type is as follows.

Type of property	Number of properties
Terraced, one space	1
Semi detached, one space	1
Semi detached, two spaces	6
Detached, one space	2
Detached, two spaces	9
Detached, three spaces	6
Detached, four spaces	1

Q5. How many vehicles do you regularly park at your property?

27 households responded.

Five properties report having more vehicles than their allotted parking spaces.

A total of 56 parking spaces were identified along with 54 vehicles.

Q6. Why did you move to Mendlesham?

27 households responded. Responses could have multiple selections.

Reason	Yes	%
Near friends and family	12	44.4%
Seeking rural lifestyle	11	40.7%
Retirement	4	14.8%
Facilities and services	2	7.4%
Location	11	40.7%
Other	4	14.8%

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Q7. *Where did you move to Mendlesham from?*

28 households responded. One identified two previous locations as a family came together.

Previous location	Number	%
Within Mendlesham Parish	7	24.1%
Elsewhere in Suffolk	12	41.3%
Outside of Suffolk	10	34.4%

Q8. *For each working adult in your household please indicate where they regularly travel to work?*

26 households responded. From those 26 households 48 people are travelling to work.

Work location	Number	%
Within Mendlesham Parish	5	10.4%
Elsewhere in Suffolk	28	58.3%
Outside of Suffolk	8	16.6%
Retired	7	14.5%

Q9. *What attracted you to live on Station Fields?*

27 households responded. Responses could have multiple selections.

Reason	Yes	%
Design of the development	17	62.9%
Location	22	81.4%
Affordability	10	37.0%
Limited choice of new housing in the area	2	7.4%
Other	2	7.4%

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Q10. In your opinion, what is the sense of community like in Station Fields?

28 households responded.

Response	Number	%
Strong	8	28.6%
Neither strong nor poor	17	60.7%
Poor	3	10.7%
Other	0	-

Q11. In your opinion, what is the sense of community like in Mendlesham village?

28 households responded.

Response	Number	%
Strong	12	42.8%
Neither strong nor poor	12	42.8%
Poor	3	10.7%
Other	1	3.6%

Q12. How do you rate the recreational space of Station Fields?

26 Households responded. Rating values from 1 = Poor to 5 = Good.

46.3% of household feel the recreation space is poor or close to poor while 30.7% feel the recreation space is good or almost good.

Rating	Household selection	%
1	2	7.7%
2	10	38.6%
3	6	23.0%
4	6	23.0%
5	2	7.7%

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Q13. How do you rate the management of communal and open space?

27 households responded. Rating values from 1 = Poor to 5 = Good.

40.7% of households rated the management of the communal space as good or almost good while only 11.1% viewed it as poor or almost poor.

Rating	Household selection	%
1	0	-
2	3	11.1%
3	13	48.2%
4	8	29.6%
5	3	11.1%

Q14. How do you rate the quality of the landscaping in Station Fields?

27 households responded. Rating values from 1 = Poor to 5 = Good.

59.2% of households rated the landscaping as good or almost good while 25.9% rated it poor or almost poor.

Rating	Household selection	%
1	2	7.4%
2	5	18.5%
3	4	14.8%
4	14	51.8%
5	2	7.4%

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Q15. How do you rate the amount of private garden space?

28 households responded. Rating values from 1 = Poor to 5 = Good.

50% of households rated the amount of private garden space as good or almost good while 25% rated it as poor or almost poor.

Rating	Household selection	%
1	3	10.7%
2	4	14.3%
3	7	25.0%
4	10	35.7%
5	4	14.3%

Q16. How do you rate the size of your garden?

28 households responded. Rating values from 1 = Poor to 5 = Good.

39.3% of households rated the size of their garden as good or almost good while 35.7% rated it as poor or almost poor.

Rating	Household selection	%
1	3	10.7%
2	7	25.0%
3	7	25.0%
4	8	28.6%
5	3	10.7%

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Q17. How do you rate the overall design and appearance of homes on Station Fields?

28 households responded. Rating values from 1 = Poor to 5 = Good.

85.7% of households rated the design and appearance of homes as good or almost good while there were no poor or almost poor ratings.

Rating	Household selection	%
1	0	-
2	0	-
3	4	14.3%
4	13	46.4%
5	11	39.3%

Q18. How do you rate the development layout of Station Fields?

28 households responded. Rating values from 1 = Poor to 5 = Good.

67.9% of households rated the development layout as good or almost good while 10.7% rated it as almost poor.

Rating	Household selection	%
1	0	-
2	3	10.7%
3	6	21.4%
4	12	42.9%
5	7	25%

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Q19. How do you rate the quality of construction of homes on Station Fields?

28 households responded. Rating values from 1 = Poor to 5 = Good.

60.7% of households rated the quality of construction was good or almost good while 10.7% rated it as poor.

Rating	Household selection	%
1	3	10.7%
2	0	-
3	8	28.6%
4	11	39.3%
5	6	21.4%

Q20. How do you rate the size of the rooms in your home?

28 households responded. Rating values from 1 = Poor to 5 = Good.

71.4% of households rated the size of rooms as good or almost good while 14.3% rated them as poor or almost poor.

Rating	Household selection	%
1	1	3.6%
2	3	10.7%
3	4	14.3%
4	14	50.0%
5	6	21.4%

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Q21. How do you rate the connectivity of broadband to your home?

28 households responded. Rating values from 1 = Poor to 5 = Good.

75% of households rated broadband connectivity as good or almost good while 14.3% rated it as poor or almost poor.

Rating	Household selection	%
1	1	3.6%
2	3	10.7%
3	3	10.7%
4	11	39.3%
5	10	35.7%

Q22. How do you rate the running cost of your home?

28 households responded. Rating values from 1 = Poor to 5 = Good.

78.6% of households rated the home running costs as good or almost good while 10.7% rated them as poor almost poor.

Rating	Household selection	%
1	1	3.6%
2	2	7.1%
3	3	10.7%
4	19	67.9%
5	3	10.7%

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Q23. Have you signed up to the parish email newsletter?

28 households responded.

32.1% of households have signed up to the parish e-Mail newsletter while 67.9% have not or are unaware of it.

Rating	Household selection	%
Yes	9	32.1%
No	7	25%
Unaware	12	42.9%

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Q24. Anything else? Please feel free to add some comments in the space below.

13 households did not provide any additional comments while 15 did. Their additional comments are analysed in the table below.

Topic	Comment	Number of households mentioning this topic
Road width	Should be wider. Tight corner between no's 15 and 17.	4
Visitor parking	Needs more allocated visitor parking.	4
Street lighting	To be installed.	3
Central gas supply cost	Calor gas very expensive. No choice of supplier.	2
Dog poo	Dog owners failing to clear up their dogs mess on the open space.	1
Open area	Possibly site benches on the open area?	1
Lovells	Poor company, poor quality, poor customer service	1
Parked cars	Causing problems with access.	1
Road signage	Old Station Road signage, poor state of repair. Needs cleaning and replacing.	1
Development layout	Cramped.	1
Mendlesham	Pleased to be here, other family members looking to move locally.	1
Local buses	Upset by the lack of buses serving the village.	1
Sense of community	Strong for some but others feel like outsiders	1
Open area	Being used by non residents to walk their dogs.	1
Solar panels	Why were none installed?	1
Mendlesham Facebook page	Being used inappropriately with comments about residents.	1

END OF REPORT